

Interpersonal Skills

Aims and Objectives:

To develop the knowledge and skills necessary for effective communication within a care setting

Learning Outcomes:

Following this study day the health care worker will:

- Be able to describe arrange of communication methods relevant to a care setting - verbal and non-verbal
- Identify possible barriers to communication within a care setting
- Explain skills required for effective communication within a care setting
- Be aware of the importance of accurate record keeping

Target group:

Health and Social Care workers from any environment

Duration:

Half day

Key Contact:

For further information or to arrange an appointment, contact

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How to Book:

Contact Tracey Reid, Commercial Development Officer,
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